INSURED SOLUTIONS INC.

Innovative Risk Management
and Commercial Insurance

Claim Reporting to Closure Process

SOURCE ONE
A Division of Insured Solutions

Employee has injury or complaint

Employee chooses to call 24/7 RN line

RN records and completes FROI for employer

FROI sent to employer for sign-off

RN sends FROI to carrier for claim number and begins the 3-point contact

If no blood in claim, work towards rapid return to work and light duty

Internal Claims Manager tracks lost time claims

If litigated, internal legal counsel may consult with defense

If litigated, push for a settlement and final closure

Goal is closure at reduced cost to clear from loss run